

KYRIAKOS KYRIAKOPOULOS

March, 2017

Office address:

ALBA Graduate Business School
at The American College of Greece
Xenias 6-8 str.,
115 28 Athens, Greece
Tel: (+30) 210 8964531-8 (2221)
Fax: (+30) 210 8964737
E-mail: kkyriako@alba.edu.gr

Home address:

Ivis 3
Varkiza, 16672
Athens, Greece
Phone: (+30) 213 0436261
Mobile: (+30) 6937643708

EDUCATION

Ph.D. degree (Marketing & Strategy)

Nyenrode University, The Netherlands
Degree: September 1997 - March 2000
Subject: The market orientation of co-operative organizations.
Advisors: Prof. G. Van Dijk, Prof. M.T.G. Meulenbergh, Prof. J. Nilsson.

Masters (Agricultural Economics & Food Marketing) - *distinction*

Wageningen University, The Netherlands
Degree: January 1996
Masters thesis: Consumer Perspectives of Organic Olive Oil.
Advisors: Drs. P. Oude Ophuis, Prof. G. Van Dijk.

Bachelor (Agricultural Economics)

Athens Agricultural University, Greece.
Degree: January 1994

ACADEMIC EXPERIENCE

Professor of Strategy and Marketing, 2016 - today
ALBA Graduate Business School at The American College of Greece, Athens, Greece

Associate Professor of Strategy and Marketing (*with tenure*), 2011 - today
ALBA Graduate Business School at The American College of Greece, Athens, Greece

Assistant Professor of Strategy and Marketing, 2006 – 2011
ALBA Graduate Business School at The American College of Greece, Athens, Greece

Assistant Professor of Marketing, 2001-2005 (with tenure 2004)
Maastricht University, The Netherlands

Meteor (*Research School*) Fellow 2004-2005.
Maastricht University, The Netherlands

Visiting Professor, 2005
ALBA Graduate Business School at The American College of Greece, Athens, Greece

Visiting Scholar, 1997-1998
University of Wisconsin-Madison, USA

ACADEMIC ADMINISTRATION –

ALBA Graduate Business School at The American College of Greece

- Associate Dean of Academic Programs Enrolment, 2017 – today
- Associate Dean of Academic Programs, 2014 – 2016
- Academic Director, EMBA, 2014 - today
- Academic Director, ALBA - Eurobank MBA, 2009 – today
- Academic Director, Executive Development, 2009 - 2010
- Academic Director Professional MBA 2007 - 2009
- Strategy Development, 2006 - today

COURSES DEVELOPED AND TAUGHT

Degree programs

- Business Strategy (MSc/MBA, ALBA,)
- Balanced Scorecard (MBA Elective/ EMBA)
- Strategic Marketing (Bachelor, University of Maastricht) – (MSc, MBA, EMBA, ALBA)
- Marketing Management (Bachelor, University of Maastricht) – (MBA, ALBA)
- Marketing Interfaces (MSc, University of Maastricht)
- Business Plan (Eurobank MBA, EMAB, ALBA)
- Field Consulting Projects (Coordinator, Eurobank MBA, ALBA)

Executive Education

- Strategy: Formulation & Execution (Scandinavian Executive Institute, Joint High Potential Management Program with INSEAD, Denmark)
- Customer Centricity... and all that jazz,
- Business Strategy,
- Marketing Management

The courses above have been taught at: Vodafone , Philip Morris-Papastratos, Novo Nordisk (Athens, Dubai), Athens Airport, ΔEH, Shell, EMA, TITAN, Eurobank, Ericsson, Minerva, AIG, NN, Interamerican - Eureco, S&B

RESEARCH INTERESTS

Core theme: “Market Knowledge Processes in Innovation Activities”

- Organizational Learning and Market Learning
- B2B Innovation Relationships
- Improvisation
- Market Orientation & Marketing Capabilities
- Co-operative Theory and Strategy

RESEARCH OUTPUT

Current research projects or Research under review

- Kyriakopoulos, K. “When Does Improvisation Foster New Product Creativity? The Moderating Role of Organizational Culture”, 2nd round at the Journal of Product Innovation Management.
- Noordhoff, C. and K. Kyriakopoulos, “Overcoming core rigidities in B2B Innovation Partnerships”.
- Kyriakopoulos, K., and M. van Birgelen “Does Improvisation Boost New Product Speed? The Contingent Role of Team Expertise”.
- Kyriakopoulos, K., Hughes, M. and Hughes, P. (2016), “Technological vs. Marketing Breakthroughs and Marketing Capabilities”.

Articles in refereed journals

- Kyriakopoulos, K., Hughes, M. and Hughes, P. (2016), The Role of Marketing Resources in Radical Innovation Activity: Antecedents and Payoffs. *Journal of Product Innovation Management*, 33 (4), 398 - 417.
- Full paper available at: <http://authorservices.wiley.com/bauthor/onlineLibraryTPS.asp?DOI=10.1111/jpim.12285&ArticleID=4144089>
- Noordhoff, C., K. Kyriakopoulos, C. Moorman, P. Pauwels, and B. Dellaert (2011) “The Bright Side and Dark Side of Embedded Ties in Business-To-Business Innovation”, *Journal of Marketing*, 75 (5), 34-52.

Full paper available at: <http://repub.eur.nl/res/pub/22813/ERS-2011-008-MKT.pdf>

- Kyriakopoulos, K. (2011) “Improvisation in New Product Development: The Contingent Role of Market Information Sources and Memory Types,” *Organization Studies*, 32 (8), 1051-1078.

Abstract at: <http://oss.sagepub.com/content/32/8/1051.short>

- Kyriakopoulos, K. and C. Moorman (2004), Tradeoffs in Marketing Exploitation and Exploration Strategies: The Overlooked Role of Market Orientation, *International Journal of Research in Marketing*, 21 (3), 219-240.

Full paper available at: <http://faculty.fuqua.duke.edu/~moorman/Publications/IJRM2004.pdf>

- Kyriakopoulos, K. and Ko de Ruyter (2004), Knowledge Stocks and Information Flows in New Product Development, *Journal of Management Studies*, 41 (8), 1469-1498.

Full paper at: http://sid.decon.unipd.it/materiale9/bel_eat_lecture_4_5_settimana/kryanopolus-gaetano.pdf

- Kyriakopoulos, K., Meulenbergh, M.T.G., J. Nilsson (2004), The Impact of Cooperative Structure and Firm Culture on Market Orientation and Performance, *Agribusiness: An International Journal*, 20 (4), 379-396.

**Lead article in issue.

Abstract available at: <http://onlinelibrary.wiley.com/doi/10.1002/agr.20021/citedby>

- Kyriakopoulos K., and G. Van Dijk (1998). Post-purchase Intentions for Organic Foodstuff: a Conceptual Framework Based on the Perception of Product Value, *Journal of International Food and Agribusiness Marketing*, Vol. 9, No. 3.

Abstract available at: http://www.tandfonline.com/doi/abs/10.1300/J047v09n03_01

- Kyriakopoulos, K. and P. A. M. Oude Ophuis, (1997), “A Pre-Purchase Model of Consumer Choice for Biological Foodstuff,” *Journal of International Food and Agribusiness Marketing*, Vol. 8, N. 4.

Abstract available at: http://www.tandfonline.com/doi/abs/10.1300/J047v08n04_02

Papers or Abstracts in Conference Proceedings

- Kyriakopoulos, K. (2013), “Improvisation and Creativity in Product Innovation,” *Academy of Marketing Science Annual Conference*, May 15-18, Monterey, CA.
- Corine Noordhoff and K. Kyriakopoulos (2008), ‘Building Capabilities through Vertical Relations: The Role of Tie Strength and Firm Memory,’ *Marketing landscapes: a pause for thought, 37th EMAC Conference*, Brighton, UK, 27-30, May 2008.
- Dellaert, b. Noordhoff, C., K. Kyriakopoulos, C. Moorman, and P. Pauwels (2011), “The Bright Side and Dark Side of Embedded Ties in Business-To-Business Innovation”, World Conference on Mass Customization, Personalization, and Co-Creation, *Bridging Mass Customization & Open Innovation*, November 16-19, 2011, San Francisco , the Haas School of Business, University of California, Berkeley.
- Corine Noordhoff, Benedict Dellaert, Kyriakos Kyriakopoulos, Pieter Pauwels (2006). “Competence Acquisition in Co-creation Relations: the Dual Role of Knowledge Stocks,” *Marketing Science Conference*, June 8-10, 2006, Katz Graduate School of Business, Pittsburgh University, Pittsburgh, PA.
- Corine Noordhoff, Benedict Dellaert, Kyriakos Kyriakopoulos, Pieter Pauwels (2005), "Buyer-Supplier Marketing Learning in Joint New Product Development", *Marketing Science Conference*, June 15-18, 2005, Goizueta Business School, Emory University, Atlanta, Georgia.
- Kyriakopoulos, K. (2004), ‘Improvisation, Market Information and Memory in New Product Development', *Worldwide Marketing*, 33th EMAC Conference, Murcia, Spain, 17-21, May 2004.
- Kyriakopoulos, K. (2004), “Improvisation in new product development: The contingent role of memory and information flows,” *The 5rd European Conference on Organizational Knowledge, Learning, and Capabilities*, 1-3 April, Innsbruck, Austria.
- Kyriakopoulos, K. and C. Moorman (2003), The Paradox of Marketing Exploitation and Exploration Learning Strategies: The Overlooked Role of Market Orientation, Proceedings (in cd-rom) from *The 4rd European Conference on Organizational Knowledge, Learning, and Capabilities*, 13-14 April, Barcelona, Spain.
- Kyriakopoulos, K. (2002), Organizational Memory: Cultural Antecedents and New Product Outcomes, Proceedings (in cd-rom) from *The 3rd European*

Conference on Organizational Knowledge, Learning, and Capabilities, 5-6 April, Athens, Greece.

- Kyriakopoulos, K. and C. Moorman (2002), Creating Market Learning Complementarities in Product Development, in *Marketing theory and applications*, 13, Kenneth R. Evans and Lisa K. Scheer, eds. Chicago: American Marketing Association, 298. (presented by K. Kyriakopoulos).
- Kyriakopoulos, K. (2001), Market Learning Strategies: Complementarities and New Product Outcomes, *Rethinking European Marketing, Proceedings*, 58 (abstract)/cd-rom from 30th EMAC Conference, Bergen, Norway, 8-11th May 2001.
- Kyriakopoulos, K., and J. P. Wallman (2001), “Market Learning: Typology and Cultural Antecedents”, in *Marketing theory and applications*, 12, Ram Krishnan and Madhu Viswanathan, eds. Chicago: American Marketing Association, 197-198. (presented by K. Kyriakopoulos and J. Wallman).
- Kyriakopoulos, K. and C. Moorman (1998), “Exploitative vs. Exploratory Market Learning and New Product Outcomes,” in *Enhancing knowledge development in Marketing*, 9, Ronald C. Goodstein and Scott B. MacKenzie, eds. Chicago: American Marketing Association, 28-33. (presented by K. Kyriakopoulos)
- Nilsson J., Kyriakopoulos K., Van Dijk G., (1997). Agricultural cooperatives in the European Union: current challenges and trends. Proceedings in *Rural Co-operatives in the Perspective of the Integration with the European Union*, Zakopane, Poland, December. p. 1-21.

Unpublished Conference Presentations

- Kyriakopoulos, K. (2016), Improvisation, Organizational Culture and New Product Creativity, *American Marketing Association's Summer Educators' Conference*, 5 – 7 August, Atlanta, GA, USA.
- Kyriakopoulos, K. and Marcel van Birgelen (2014), Improvisation for Fast-Paced Product innovation: The Moderating Role of Team Expertise, *Emac, 43rd Annual Conference, “Paradigm Shifts & Interactions”*, Valencia, Spain.
- Kyriakopoulos, K. (2013), “Does improvisation foster creativity in new product development?”, *5th International Symposium process organization Studies: The Emergence of Novelty in Organizations*, 20-22 June 2013, Minoa Palace Resort & Spa, Chania, Crete, Greece.
- Kyriakos Kyriakopoulos and Marcel van Birgelen (2012) "Does improvisation accelerate new product development? The contingent role of team expertise" in *American Marketing Association's Winter Educators' Conference: “Seeing Marketing Through Emerging Theoretical Lenses: A Focus on Marketing's Organizational and Societal Roles”*, 17 – 19 February, St. Petesburg, FL, USA.
- Benedict Dellaert, Corine Noordhoff, Kyriakos Kyriakopoulos, Christine Moorman, Pieter Pauwels (2011), “The Bright Side and Dark Side of Embedded Ties in Business- To-Business Innovation” in *World Conference on Mass Customization, Personalization, and Co-Creation*, Innovation & Research Conference, November 17-19, 2011, San Francisco, CA, USA
- Kyriakopoulos, K., M. Hughes, and P. Hugh (2010), “Marketing Resources in Radical Innovation” in *American Marketing Association's Winter Educators' Conference*, 20 – 22 February, New Orleans, LU, USA.

- Corine Noordhoff, Kyriakos Kyriakopoulos, Benedict Dellaert, Pieter Pauwels, and Chris Moorman (2009), “The Asymmetric Effect Of Relational Ties In Business-To-Business Innovation” in *American Marketing Association’s Winter Educators’ Conference*, 21 – 23 February, Tampa, Florida, USA.
- Kyriakopoulos, K., M. Hughes, and P. Hugh (2008), “The Role of Marketing Resources in Radical Innovation” *SMS 28th Annual International Conference*, Cologne, Germany, 12-15 October.
- Corine Noordhoff and Kyriakos Kyriakopoulos (2008), “Building Capabilities through Vertical Relations: The Role of Tie Strength and Firm Memory,” *XXIX Marketing Science Conference*, June 12-14, 2008, The University of British Columbia, Vancouver, Canada.
- Corine Noordhoff, Benedict Dellaert, Kyriakos Kyriakopoulos, Pieter Pauwels (2007), “Transferability of knowledge from co-creation relations,” *XXIX Marketing Science Conference*, June 28-30, 2007, Singapore Management University, Singapore.
- Kyriakopoulos, K. (2007), “Merging planning and action in new product development: the moderating role of knowledge resources” in *American Marketing Association’s Winter Educators’ Conference*, 16 – 19 February, San Diego, CA, USA.
- Corine Noordhoff, Benedict Dellaert, Kyriakos Kyriakopoulos, Pieter Pauwels (2006), “Exploratory Marketing Learning In Co-Creation Relations: The Role of Market Orientation and Relational Embeddedness”, *19th EMAC Doctoral colloquium*, Athens, Greece, 21-23, May 2006.
- Kasper, H., J. Bloemer, K. Kyriakopoulos (2004), “The Impact of Marketing Assets and Capabilities on competitive advantage and performance in service companies” in *International research symposium on service excellence in management, QUIS 9*, Karlstad, Sweden 15-18 June, 2004. (presented by h. Kasper)
- Kyriakopoulos, K., Meulenbergh, M.T.G., J. Nilsson (2003), “Do Cooperative Structure and Firm Culture Affect Market Orientation and Performance?”, in *EURESCO Conference on Vertical Markets & Cooperative Hierarchies*, 12-16 June, Bad Herrenalb, GE. (presented by K. Kyriakopoulos).
- Kyriakopoulos, K. and Ko de Ruyter (2003), “Knowledge Stocks and Information Flows in New Product Development”, in *American Marketing Association’s Winter Educators’ Conference*, Orlando, FL, USA. (presented by K. Kyriakopoulos).
- Kyriakopoulos K., and Onno-Frank van Bekkum (1999), “Market Orientation of European Agricultural Cooperatives: Strategic and Structural Issues”, *IX European Congress of Agricultural Economists*, Warsaw, Poland, August 24-28, 1999. (presented by O-F. van Bekkum)
- Kyriakopoulos, K. (1998), “Agricultural cooperatives: organizing for market-orientation”, *IAMA World Congress VIII, “Building Relationships to Feed the World: Firms, Chains, Blocs”*, Uruguay, Punta Del Este, 29 June - 2 July 1998.
- Kyriakopoulos, K. and G. van Dijk (1997), “Innovative Financing for Entrepreneurial and Market-oriented Agricultural Cooperatives”, Paper presented on the CEPFAR / COGECA seminar: *Adapting Farmers' Cooperatives to Changes of Policies and Market Powers in the EU*, 22–25 October 1997, Sanga-Saby, Sweden. (presented by G. van Dijk)

- Kyriakopoulos, K. & G. Van Dijk (1997). R&D of Co-operative Enterprises, 7th *Annual Conference of Intercoop*, Nordwijk, The Netherlands, 16-18 April 1997. (presented by G. van Dijk)
- Kyriakopoulos K., G. Van Dijk, and C. P. Veerman, (1996), “Agricultural Research in the Agribusiness Sector: Multinationals and Co-operatives,” 4th *Conference Of European Society For Agronomy (ESA)*, Veldhoven-Wageningen, The Netherlands, 7-11 July, 1996. (presented by G. van Dijk)
- Kyriakopoulos K. (1996), “Purchase Intentions for Organic Food: A Conceptual Framework Applied on Biological Olive Oil,” 4th *Congress of Agricultural Economics Society of Greece*, Thessaloniki, 28-30 November 1996.

Conference chairmanships

- Program Advisory Committee Member, Best Conference Papers Awards Committee Member, in EGOS Colloquium, July 2–4, 2015, Athens, Greece.
- Chair, “Meet the Editors”, 2 July 2015, in the 31st EGOS Colloquium, July 2–4, 2015, Athens, Greece
- Chair “Radical Innovation” in the 7th *International Symposium on Process Organization Studies* on “Skillful Performance: Enacting Expertise, Competence, and Capabilities in Organizations,” 24-27 June 2015, Helona Resort, Kos, Greece.
- Chair “Path-dependence and Entrepreneurship” in the 6th *International Symposium on Process Organization Studies* on “Organizational routines: How they are created, maintained, and changed”, 19 – 21 June 2014, Elysium Resort & Spa, Rhodes, Greece.,”
- Chair “Processes of innovation” in the 5th *International Symposium on Process Organization Studies* on “The Emergence of Novelty in Organizations, 20-22 June 2013, Minoa Palace Resort & Spa, Chania, Crete, Greece.
- Chair “Strategy Making, Decision Making and Organizing” in the 3rd *International Symposium on Process Organization Studies* on “How Matter Matters: Objects, Artifacts and Materiality in Organization Studies”, Corfu, 15-18 June 2011.

Monographs

- Epitropaki Olga, Kyriakopoulos, K., and Stefanos Zarkos (eds.) (2011), “Management in times of crisis”, [in Greek] Kastaniotis, Athens.
- Kyriakopoulos, K. (2000), *The Market Orientation of Agricultural Cooperatives, Ph.D. Thesis*, van Gorcum, Assen: NL.

Book chapters

- Kyriakopoulos, K., (2011), “The opportunity of the crisis: are you ready for strategic agility?” [in Greek] “Management in times of crisis” by Epitropaki O., Kyriakopoulos, K., and Zarkos. (eds.), Kastaniotis, Athens.
- Kyriakopoulos, K. (2007), “Time for Strategic Thinking in the Maritime Industry”, in *Trends & Developments in Shipping Management* edited by I. Visvikis, T&T publication, pp. 63-71.

- Bekkum, van O. F., G. van Dijk, K. Kyriakopoulos, and J. Nilsson (1997), “Agricultural Co-operatives at Cross-Roads,” In: Van Bekkum & Van Dijk (Eds.): *Agricultural Co-operatives in the European Union: Trends and Issues on the Eve of the 21st Century*, van Gorcum: NL, 18-28.
- G. van Dijk, K. Kyriakopoulos, and J. Nilsson (1997), “The Future of Agricultural Co-operatives in the EU,” in Van Bekkum & Van Dijk (Eds.): *Agricultural Co-operatives in the European Union: Trends and Issues on the Eve of the 21st Century*, van Gorcum: NL, 167-195.

Articles and interviews in the press

- Kyriakopoulos K., (2016), Καινοτομία στην εκπαίδευση στελεχών, *HR Professional*, 01/05/2016, p. 17.
- Kyriakopoulos K., (2015), Απλοποιήστε την στρατηγική σας σε ένα περίπλοκο κόσμο, *Leading EΑΣΕ*, 01- 06 - 2015, p. 35.
- Kyriakopoulos K., (2015), Simplify your strategy to thrive in a complex world, *Business partners*, July – August, p. 8.
- Kyriakopoulos K., (2014), “Πότε θα "σκίσεις" αυτό το σενάριο? Αυτοσχεδιασμός για καινοτομία και ανθεκτικότητα!” [title in English]: When will you tear this plot? Impromptu action for resilience!” *Leading EΑΣΕ*, 01- 04 - 14, p. 13.
- Kyriakopoulos K., (2014), “Ready for the future? Education for daring business leaders in post-crisis Greece,” *Business Partner*, No. 73, July - September, p. 29.
- Kyriakopoulos K., (2014), “Improvisation ... in business? What we can learn from jazz bands!” *Business Partner*, No. 72, May - June, p. 12.
- Kyriakopoulos K., (2014), “Και τώρα, αυτοσχεδιάζουμε: μαθήματα τζαζ για επιχειρήσεις,” [title in English] “And now we improvise: lessons from jazz for business” *HR Professional*, 1/4/14, p. 17
- Kyriakopoulos, K (2013), “Αυτοσχεδιασμός στις εκπλήξεις: Πόσο τζαζ ... είναι η επιχείρησή σας?” [title in English] “Improvisation in response to surprises: How jazz is your company?,” *BHMagazino, To VIMA newspaper*, 29/12/2013.
- Noordhoff, C., K. Kyriakopoulos, C. Moorman, P. Pauwels, and B. Dellaert (2012), Can B2B partnerships stifle innovation? *Marketing Science Institute Selections*. at http://www.msi.org/selections/1204_06/index.cfm?utm_source=2012April&utm_medium=Email_AcV1&utm_campaign=Selections
- Kyriakopoulos, K., ‘Το MBA ως επένδυση!’ [title in English] ‘MBA an an investment’, *Καθημερινή*, Kathimerini newspaper, 17/09/2011, p. 5.
- Kyriakopoulos, K., ‘Πρόγραμμα Εταιρικής Διοίκησης από το ALBA !’, *Εθνος*, 5/10/2010, p. 54.
- Kyriakopoulos, K., ‘Franchising προ προκλήσεων: ο ρόλος του executive education’, *Κέρδος*, 14/02/2010, p. 28.
- Kyriakopoulos, K., ‘Μετά την κρίση - Μάρκετινγκ για το μέλλον που ήδη είναι εδώ!’ [title in English] ‘After the crisis - Marketing for the future that is already here’, *Marketing Week*, Issue: 1268, p. 20-21, 07/12/2009
- Kyriakopoulos, K., ‘Το «διαμάντι» του MBA λάμπει όσο ποτέ άλλοτε’ [title in English] ‘The MBA diamond shines like never before’, *Kerdos*, Special Edition, September, 2009

- Kyriakopoulos, K., ‘Στρατηγική εν μέσω της κρίσης για την επόμενη μέρα,’ [title in English] ‘Strategy During Crisis for the Next Day’, " *Kathimerini tis Kyriakis*, Oikonomika, 05/07/2009
- Kyriakopoulos, K. (2007), “How relevant is marketing for radical innovation?” *Albanac*, Volume 3, Issue, 12, p. 6.
- The ALBA P-MBA at www.contra.gr and www.cosmo.gr 2009

Cases

- Kraft’s *Lacta* chocolate: Falling in love with Lacta again. ALBA 2007.
- *Tasty Greece*: Searching for healthy snacks. ALBA, 2008.
- Minerva’s *So Real* spreads: Extending the brand into new tastes. ALBA 2009.
- *Shiseido*: repositioning in the Greek cosmetics industry. ALBA 2010.
- *Creta Farms*: launching a new brand to fight the assault of the private labels in the deli meat cuts. ALBA, 2011.

INVITED SPEECHES AND KEYNOTE ADDRESSES

- “Overcoming core rigidities in B2B Innovation Partnerships”, *research seminar at Durham University*, 25 September 2012.
- “The role of marketing resources in radical innovation,” *research seminar at Radboud University of Nijmegen*, January, 2008.
- “Improvisation in NPD: the contingent role of knowledge resources,” *research seminar at Technical University of Eindhoven*, Eindhoven, The Netherlands, 24 January 2007.
- “Market Learning: Complementarities in New Product Development,” *research seminar at University of Nijmegen*, March, 2003.
- “Market Learning: a framework and typology,” *research seminar at University Cambridge*, *research seminar at the Judge Institute, Cambridge University*, June, 2000.
- “Market Learning” presentation at the *research seminar at ERIM, Erasmus University*, Rotterdam School of Management, April 17, 2000.
- “On the Market Orientation of Agricultural Co-ops,” *invited speaker, MBA, Athens Agricultural University*, 3 May, 2000.
- “The Market Orientation of Agricultural Co-ops: Strategic and Structural Issues”, *1st International Summer School on Co-ops*, Nyenrode University, 9 July, 1998.

Public speeches and presentations

- “Trust and Customer centricity”, presentation at *360° Trust Conference*, ALBA ExEd, Dec 15, 2015.
- “Marketing for entrepreneurs”, presentation at *EKG Young Entrepreneurship Acceleration Program*, October 2015.

- “Marketing for entrepreneurs”, 3-hrs lecture at EkinisiLab of SEV *Acceleration Program*, 12 October 2014.
- “Marketing for entrepreneurs”, presentation at *EGG Young Entrepreneurship Acceleration Program*, 2 October 2014.
- “...didn’t expect that! Improvisation to market surprises ...and all that jazz!”, *Be a student for a day*, ALBA, 08 – 11 – 2014.
- "Big Data & Business Analytics: Is it a Corporate Culture?", *Panel Moderator, IV Business Analytics Forum II* , Athens, 30 April, 2014.
- Customer Centricity, presentation to ING senior managers organized by ExEd, 28 April 2014.
- Resilience in times of crisis- Carving our way out of the mess, *MBA field trip Loyola University*, Athens, The ACG, 04 – 03 – 2014.
- “All that jazz... and real-time strategy”, presentation at *UAS Bremen MBA field trip* at Athens, 18 March, 2014.
- ‘All that jazz...and real-time Strategy’, Eurobank, Athens, *graduation speech*, 27-02-2014
- “Making your ideas fly: development of a business proposition using marketing and consumer insights”, Presenter and Moderator at *the Agro-Food Masterclass, Orange Grove*, Dutch Embassy, 11 December, 2013.
- “Bouncing back from adversity: Building resilient strategy”, presentation at *Be a student for a day*, ALBA, 9 November, 2013.
- “All that jazz... and real-time strategy”, presentation at *UAS Bremen MBA field trip* at Athens, 31 August, 2013.
- “Marketing for entrepreneurs”, presentation at *EGG Young Entrepreneurship Acceleration Program*, July 2013.
- “All that jazz... and real-time strategy”, presentation at *Be a student for a day*, ALBA, 30 March, 2013.
- “Management of Corporate Innovation” *Panel Moderator, Corporate Innovation Forum*, February, 2013.
- “Apply Analytics to improve performance ", *Panel Moderator, Business Analytics Forum II* , Athens, April, 2012.
- “The Odyssey of Entrepreneurship in Greece – Searching for the lost Ithaca”, presentation at *Be a student for a day*, ALBA, 30 March, 2012.
- *Titan Cement 12th Postgraduate Student Conference*, Conference Facilitator, Kamari, November, 2012.
- "How to transform data (through Business Analytics) into value in different Departments of the company." *Panel Moderator, Business Analytics Forum I*, Athens, March, 2011
- “The Odyssey of Entrepreneurship in Greece – Searching for the lost Ithaca ,” presentation at *Eurobank, Network B*, Thessaloniki, 24 June 2011.

- “The upside of the fall: No more ugly duckling for enterprising Greece!”, presentation at *Be a student for a day*, ALBA, 16 April, 2011.
- “Youth Innovation,” *National Conference AIESEC, Youth to Business Forum*, Eretria, March, 30th, 2011.
- “Building customer centricity in your organization,” presentation at *Eurobank, Blended Learning Graduation*, Macedonia Place, Thessaloniki, 26-01-2011.
- “Youth Mobility,” presentation at *National Conference AIESEC, Youth to Business Forum*, Lamia, November, 28th, 2010.
- “Customer centricity in changing times,” *Executive Breakfast, ALBA*, 16-09-2011.
- “Creating market-oriented strategies and organizations,” *Eurobank, Blended Learning Graduation*, Bodosaki Foundation, Athens, 18-01-2010.
- “Branding for competitive advantage,” *Branding Forum, Marketing Week Conferences*, Olympic Village, Tatoi, 14/06/2007.
- “How Can Co-ops Become Market-oriented?” keynote speaker, *Co-op management seminar*, Nyenrode University, March, 2000.

RESEARCH GRANTS AND PRIZES

2004 MSI, Research Grant (with C. Noordhoff, P. Pauwels, B. Dellaert), 10,000 \$, USA

2003 University of Maastricht, Research Grant (with Dr. Van Birgelen), 4,000 €

2003 University of Maastricht, Acknowledgment of Excellence in Teaching

2002 University of Maastricht, Acknowledgment of Excellence in Teaching

2002 University of Maastricht, Research Grant, 4,000 €

2002 University of Maastricht, Ph.D. Grant on “Supplier learning with customer in joint product development” (with Prof. B. Dellaert, Dr. P. Pauwels), 90,000 €

2001 University of Maastricht Teaching Reduction Grant, 10,000 €

1997 Ph.D. Scholarship, NICE, Rabobank, Moret Ernst & Young, The Netherlands, 80,000 €

1994 Post-graduate Scholarship, IKY (State Fellowship Foundation), Greece, 23,000€

SERVICE

Ad hoc Reviewer

- Academy of Management Journal
- Journal of Marketing
- Journal of Management Studies
- Organization Studies
- Journal of Product Innovation Management
- European Journal of Marketing
- Technology Analysis & Strategic Management
- AMA Conferences
- EMAC Conferences

- PROS Conferences
- EGOS Conference
- International Journal of Service Industry Management
- International Marketing Review
- Agribusiness: an international journal
- 2010 PDMA Doctoral Dissertation Proposal Competition Evaluator

Internal Service - Maastricht University

- METEOR Research Colloquium Coordinator, 2001-2005
- Research Camp Co-organizer, 2003, 2004, 2005
- Thesis/Internship Coordinator, 2002, 2004, 2005

Internal Service – ALBA Graduate Business School at The American College of Greece

- Evaluation committee for Assistant and Associate Professors, 2012-today
- ALBA Dean Search committee 2015
- ALBA - ACG integration committee

External activities

- Improvisation Consortium - Loughborough University: research collaboration with researchers from university of Leeds, Durham University, Loughborough, University of Nottingham.

Doctoral Committees

- *External examiner*, Ph.D. thesis, Ekaterina Nemkova (2013), “Decision-making in an export context: combining planning and improvisation to improve export performance”, University of Loughborough, UK, 26/08/2013.
- *External examiner*, Ph.D. thesis, Darwina Arshad (2010), “Improvisation in high-tech Malaysian firms”, University of Loughborough, UK, 30/07/2010.
- *Supervisor* Ph.D. thesis, Corine Noordhoff, (2003 - 2008), “Marketing Knowledge and Competencies in Co-Creation Relationships”, University of Maastricht.

OTHER PROFESSIONAL ACTIVITIES

Project Manager, The Netherlands Institute for Co-operative Entrepreneurship, Nyenrode University, 1996-1997.

- The status of developments of co-operative enterprises in Europe: market orientation, governance structures, innovation, membership (EU/COGECA).
- Distribution and marketing strategies of veterinary products in the EU countries (AUV).

Researcher, NCR - National Council of Horticulture and Agriculture - and Wageningen Agricultural University, 1996.

- Agricultural research in the agribusiness: trends in agricultural research, determinants of private R&D, comparison of co-operatives and MNEs, product innovation (NCR).

Researcher, Wageningen Agricultural University, 1995.

- The market potential for Cretan olive oil in the Netherlands (European Committee-Directorate for Agriculture)

Researcher, Agricultural University of Athens, 1994.

- Consumption patterns of dairy products in Greece (European Committee-Directorate for Agriculture)

PROFESSIONAL AFFILIATIONS

- American Marketing Association
- European Marketing Academy
- Academy of Marketing Society
- Strategic Management Society